# B2B buyers have changed. Are your sellers PREPARED



# HOW HAVE B2B BUYERS CHANGED?

Buyers act more like consumers.



Known Rational Interdependent Considered Loyal



Anonymous Emotional Independent Transactional Mutable



Anonymous Emotional Interdependent Considered Mutable

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...Buyers want more from sales interactions.

of Buyers want Sellers to integrate customized data insights

74% of Buyers want Seller to pivot meeting to discuss what

buyer wants to talk about

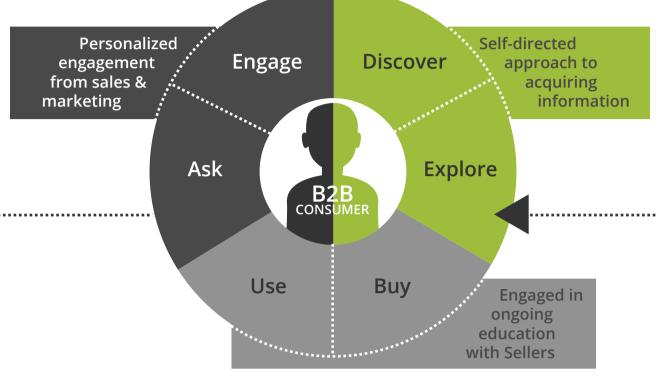
Forrester Research

of Buyers want Sellers to help them learn something new

of Buyers want Sellers to show how their product /service impacts their business

Buyers prefer:

Buyers engagement preferences vary across the buying cycle.



# WHAT CAN YOU DO TODAY TO ENGAGE WITH THE NEW B2B BUYER? Enhance your sales enablement tech stack with digital tools that help your sales reps (*sell more effectively and*) have better interactions with your buyers. This type of Evolved Selling™ enables your sellers to:

Remove Barriers to INCREASE EFFICIENCY

#### Reduce sales time spent on creating content and searching for materials, spend more time selling

- Align marketing and sales and collaborate on what's needed to be effective in the field (need sales input)
- Use a CMS so sellers always have access to the most recent versions

Enable sellers to access and assemble content on

the fly

is unique



Enable sellers to mix and match presentation content to tailor the experience for each buyer

Evaluate all sales content and interactions through

Understand each seller and buyer experience

Acknowledge that static presentations are out of date

Create an INTERACTIVE Experience

analytics, to improve future pitches



### Differentiate yourself in front of buyers to become a trusted partner/advisor

require their input

Gain a competitive advantage by becoming an industry expert in the buyers' field

Leverage 3rd party data and CRM information to show how you'll make an impact

**Use DATA in REAL-TIME** 

## persona, or industry of your sales process

WHAT IS THE BUSINESS IMPACT OF EVOLVED SELLING<sup>TM</sup>?
Evolved Sellers see the following impact:

Push marketing suggested content based on the stage,

28\_12 \Quad \text{DRIVE CO}

DRIVE REPEAT BUSINESS

lift in buyers likely

to consider them for

new opportunities

INCREASE CROSS-SELLS

70

Sift in buyers

lift in reported

revenue growth

DRIVE COMPANY GROWTH

purchasing more than they scoped

**DIGITAL SALES TRANSFORMATION** is no longer an option if you want to sell more effectively and drive business. We call this **EVOLVED SELLING™**.

The Evolved Selling™ Solution