Evolved B2B Sellers Win

FORRESTER®

Sellers that adopt approaches and technologies that enable four key "evolved" selling capabilities foster lucrative and loyal customer relationships.

EVOLVED SELLING DRIVES GROWTH

Compared with sellers that use static or linear selling approaches, **Evolved Sellers**:

Accelerate deal closure



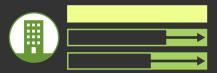
28% to 43% lift in recently closed deals

Drive repeat business



82% lift in buyers likely to consider them for new opportunities*

Drive growth for their companies



40% to **66%** lift in reported revenue growth >10%

Increase cross-sell transactions





70% lift in buyers purchasing more than they scoped*

WHAT IS EVOLVED SELLING?



Dvnamic:

Platform that can assemble relevant content on the fly



Interactive:

Allows customer to input information to guide discussion



Data insights:

Platform pulls specific data from multiple sources, revealing insights



CRM feedback:

Captures sales activity within CRM, enhancing decision-making



Only 11% of companies met all of these criteria[†]

EVOLVED SELLING INFLUENCES DECISIONS

All else equal, three out of four business buyers are more likely to buy based on evolved sales experiences.



Sales rep shares highly customized data/insights



Buyer learns something new about their company



Sales rep can quickly pivot to focus on buyers' agenda



Methodology: In this study, Forrester surveyed business buyers and sales professionals to understand the impact of different in-person selling approaches.

Source: A commissioned study conducted by Forrester Consulting on behalf of Mediafly, July 2016

Base: 150 quota-carrying sales professionals at US companies *Base: 152 business purchase decision-makers and influencers

*Base: 152 business purchase decision-makers and influencers †Base: 249 quota-carrying sales professionals at US companies

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